

Customer Complaint

FIRST NAME			LAST NAME			
TITLE			POSITION			
TEL.			E-MAIL			
COMPANY						
PROJECT						
Please check the box(es) describing the cause(s) of the complaint						
	Relevant delay of project activities					
	Flawed planning of activities					
	Lack of information clarity					
	Relevant delay of mid-term or final report					
	Low quality of reporting					
	Low quality of results					
	Non compliance with invoicing terms and conditions					
	Non compliance with data protection and confidentiality					
	Other issues:					
Complaint description/feedbacks						
1						

CUSTOMER AND PROJECT DATA

Date and Signature	